



Telephone Counsellor

Provincial Helpline for Victims of Sexual Assault Montreal Sexual Assault Centre

The Montreal Sexual Assault Centre (MSAC) has been providing safe, non-judgmental space where people affected by sexual violence is welcomed, listened to, believed and supported in accordance with their choices and their needs since 1980. The MSAC offers notably information and support 24 hours a day, 7 days a week with its **Sexual Violence Helpline**. This helpline responds to the listening and referral needs of sexual violence victims, as well as their loved ones and people who work with sexual violence victims.

Job description:

The **Sexual Violence Helpline** is a listening and referral service for anyone affected by sexual violence. The telephone counsellors provide active listening to the victims and their loved ones, provide accurate information and referral based on the needs identified during the call, and respond appropriately with due diligence to emergency and crisis situations.

Requirements:

- Minimum of a university degree in a relevant field or equivalent work experience
- Minimum of one year of experience
- Relevant training in counselling
- Specific interest in the issue of sexual violence and violence against women
- Experience working with victims of sexual violence and victims of crime would be an asset
- Ability to work nights
- Availability to attend two monthly meetings, usually on Wednesdays

Skills:

- Excellent analytical skills
- Ability to collaborate with others
- Good communication skills
- Proven knowledge of different regions of Quebec
- Knowledge of community resources in Quebec
- Knowledge of resources and overall understanding of sexual violence
- Knowledge of Outlook 365 and Teams
- Fluency in French and English
- Previous training in suicide intervention would be an asset

Working conditions:

- Competitive base salary: \$23.60/hr to \$28.39/hr.
- Flexible hours
- Recurrent training for knowledge and skills



Centre pour les victimes d'agression
sexuelle de Montréal
Montreal Sexual Assault Centre



- Working remotely during pandemic

The MSAC is committed to the principles of diversity and employment equity. We encourage Aboriginal, racialized, migrant women, of any sexual orientation, with disabilities or belonging to a traditionally marginalized group to apply. If you are interested, please forward your curriculum vitae to:

Mrs Mylène Gauthier
Email: cv@cvasm.ca

Only the chosen candidates for interviews will be contacted by e-mail