



COUNSELLOR – SEXUAL VIOLENCE HELPLINE

Montreal Sexual Assault Centre (MSAC)

The MSAC offers a caring work environment that fosters learning and skills development. You will be providing assistance to many people by listening, providing support and giving referrals to callers from across Québec. Join us in providing an essential service while benefiting from advantageous working conditions.

Job description

The role of a Sexual Violence Helpline counsellor is to offer active listening services, identify each caller's need, provide accurate, pertinent information, make referrals to appropriate resources, and respond promptly and efficiently to emergency and crisis situations. Assistance is currently provided by telephone; an online chat option will be offered starting in the fall of 2023.

Qualifications

- University diploma in counselling or other relevant field, or equivalent experience
- Minimum of one year of experience
- Specific interest in the issue of sexual violence and violence towards women
- Experience working with victims of sexual violence or criminal acts would be an asset
- Able to work nights
- Available to participate in two Wednesday meetings every month

Skills

- Excellent analytical skills
- Collaborates well with others, good team player
- Good communication skills
- Proven knowledge of the different regions of Québec
- Knowledge of community resources throughout Québec
- Knowledge and comprehension of issues surrounding sexual violence
- Comfortable working with various evolving computer systems
- Good knowledge of French and English, both verbal and written
- Completion of the *Intervenir auprès des personnes suicidaires à l'aide de bonnes pratiques* training program would be an asset

Excellent working conditions

- Hourly wage starting at \$25.73, with night shift premium as applicable and paid sick days and holidays
- Flexible schedule: possibility of working days, evenings and nights seven days a week
- Ongoing training in knowledge and skills
- Workplace: in-person and remote hybrid working arrangement
- Possibility of obtaining a permanent position several days a week, including group insurance, pension plan contributions and four weeks' vacation.



About the MSAC

Since 1980, the MSAC has provided a safe, non-judgmental space where people affected by sexual assault are welcomed, listened to, believed and supported in accordance with their choices. The MSAC offers:

- Medico-social services for sexual assault victims 18 years of age and over
- Individual counselling for sexual assault victims 18 years of age and over
- Support provided 24/7 by the Sexual Violence Helpline for people of all ages in Québec affected by sexual violence
- Support for teams working in designated centres across the province through the Support Service for designated centres providing medico-social services for sexual assault victims.

About the Sexual Violence Helpline

This helpline offers listening and information services to victims of any form of sexual violence, as well as to those close to them and counsellors. Assistance has been provided by telephone since 2010; an online chat option will be available starting in the fall of 2023.

To submit your application

The Montreal Sexual Assault Centre is committed to the principles of diversity and employment equity. We encourage women who are Indigenous, racialized, migrant, 2SLGBTQ+, living with a disability or who belong to a traditionally marginalized group to submit an application. Please send your resumé and letter of motivation to:

Mylène Gauthier
Email: cv@cvasm.ca

Note that only those candidates selected for an interview will be notified by email.